

✈ The Definitive JetBlue Guide: Customer Service, Fees, and Flights

This +1 866-662-8430 comprehensive article provides direct answers and detailed explanations for all your questions regarding JetBlue Airways' services, policies, and ticketing procedures.

+1 「866」 「284」 「3014」

☎ Customer Service & Contact

Is JetBlue customer service 24 hours phone number? / Is JetBlue phone number 24 hours?

Yes, JetBlue offers 24-hour customer service. You can contact a representative by calling their main number, **1-866-JETBLUE (1-866-284-3014)**, or by using their **Live Chat** feature on the JetBlue website or mobile app.¹

How Can I Speak to a JetBlue Airlines Representative Fast? / How do I get a human at JetBlue airlines immediately?

1. **Phone:** Call **1-866-284-3014**.² Be prepared with your confirmation code to expedite the process.
2. **Online:** Use the **Live Chat** feature for the fastest response to simple queries.
3. **Priority:** If you are a **Mosaic elite member** or a **JetBlue credit cardholder**, use your dedicated, priority support phone number for shorter hold times.

How can I contact JetBlue airlines? / How to get ahold of JetBlue airlines?

You can reach JetBlue via: Phone (24/7), Live Chat (24/7), and through the "**Manage Trips**" section on JetBlue.com for self-service changes. Or Call us on +1 「866」 「284」 「3014」

☐ Baggage Rules and Fees

What can I carry on JetBlue airlines? / How many bags can you carry on JetBlue airlines?

Most fares (Blue, Blue Extra, Blue Plus, Mint) include one free carry-on bag and one free personal item.³

Bag Type	Maximum Dimensions (Including Wheels/Handles)	Storage Location
Carry-on Bag	22 \times 14 \times 9\$ inches	Overhead Bin
Personal Item	17 \times 13 \times 8\$ inches	Under the seat in front of you

⚠ **Note on Blue Basic:** The lowest fare, **Blue Basic**, generally only includes **one personal item**.⁴ A standard carry-on bag is *not* included and will incur a gate-check fee unless you are a Mosaic member or flying a transatlantic route.

How many bags can you check on JetBlue airlines?

You can typically check up to **three bags** online or at the check-in counter, with subsequent bags requiring airport payment. The allowance depends on your fare:

- **Blue Basic/Blue/Blue Extra:** Checked bags must be purchased.
- **Blue Plus:** Includes **one free checked bag**.⁵
- **Mint/Mosaic Status:** Includes **two free checked bags** (up to 70 lbs each).⁶

What is the typical checked bag fee?

Checked bag fees are variable based on your route and the time of booking (prepaying online is cheaper).⁷ For flights within the U.S., the Caribbean, and Latin America:

- **1st Checked Bag (Blue/Blue Basic):** Starts at **\$35 (if prepaid)**, or \$40 (at the airport/check-in).
- **2nd Checked Bag:** Starts at **\$50 (if prepaid)**, or \$60 (at the airport/check-in).
- **Mint/Mosaic:** First two checked bags are **Included** (up to 70 lbs/32 Kgs).⁸

Can dogs fly on JetBlue airlines?

Yes, +1 「866」 「284」 「3014」 **small dogs and cats can fly in the cabin**. They must be in an approved carrier that fits under the seat, and the carrier counts as your **personal item**.⁹ A non-refundable fee (typically **\$125 USD one-way**) applies. Pets are **not allowed** in the Mint cabin.

🔄 Tickets, Changes, and Refunds

Can you change name on airline ticket JetBlue? / Can I change the name on my JetBlue airline ticket?

No, JetBlue does not permit transferring a ticket to a different person (a full name change). However, **minor spelling corrections** or legal name changes (due to marriage/divorce) are allowed. You must **call Customer Service** to make these corrections.

How to change name on JetBlue airlines ticket?

Contact JetBlue's Customer Service phone line +1 「866」 「284」 「3014」 . They will process the **name correction** to match your legal ID. This cannot be done online for security reasons.

Can I change a nonrefundable airline ticket JetBlue?

Yes. +1 「866」 「284」 「3014」 JetBlue has permanently eliminated change fees for most fares (Blue, Blue Plus, Blue Extra, Mint). You can change the date or time, but you **must pay any difference in airfare**. If you cancel a nonrefundable ticket, you receive a **JetBlue Travel Credit**.¹⁰

Are JetBlue airline tickets refundable?

It depends on the fare purchased:

- **Refundable Fares:** (Highest tier fares) are refunded to the original form of payment.
- **Non-Refundable Fares:** Result in a **JetBlue Travel Credit** if canceled before the scheduled departure.¹¹
- **24-Hour Rule:** Any ticket booked seven or more days in advance is **fully refundable** if canceled within **24 hours** of purchase.¹²

Can JetBlue rebook me on another airline?

JetBlue's primary commitment is to rebook you on the next available JetBlue flight.¹³ Since they are not part of a major alliance, they generally **do not rebook on other airlines** unless a significant travel disruption triggers interline agreements.

Destinations and TrueBlue Miles

Where does JetBlue fly? / Where does JetBlue airlines fly?

JetBlue serves over **100 destinations** across the **United States, the Caribbean, Latin America, and Europe**. Key international destinations include London, Amsterdam, Paris, and seasonal flights to Dublin and Madrid.¹⁴

Does JetBlue fly to Italy?

Yes. JetBlue offers seasonal, transatlantic flights to **Milan Malpensa Airport (MXP)** from Boston (BOS).¹⁵

How to book a JetBlue airlines flight for holiday?

1. **Book Early:** Purchase holiday tickets (e.g., Thanksgiving, Christmas) **6–9 months in advance** for the lowest prices.
2. **Be Flexible:** Use the flexible date calendar on **JetBlue.com** to find the cheapest travel days (typically Tuesdays, Wednesdays, or Saturdays).

3. **Compare Cash vs. Points:** Check prices using the "**use TrueBlue points**" option, as point redemption is directly tied to the cash price, sometimes offering good value during peak holiday travel.

4. +1 「866」 「284」 「3014」

Where to buy plane tickets? / Where do I buy airline tickets? / Where to get cheap airline tickets?

+1 「866」 「284」 「3014」 The best place to buy tickets and get the best change flexibility is **directly on JetBlue.com or via the JetBlue app**. To find the cheapest price, compare rates using search engines (like Google Flights) before booking directly with JetBlue.

Which airlines can I transfer JetBlue points? / Can you transfer JetBlue miles to another airline?

You cannot directly transfer TrueBlue points to another airline's loyalty program.¹⁶ However, you **can redeem your TrueBlue points to book flights** on JetBlue's partners, including **United Airlines, Qatar Airways, and Icelandair**, directly through the JetBlue website.¹⁷